

## For the breeder

### Please note:

- The puppy is not insured unless you have activated cover and been issued with a policy number. Activation is quick and easy – see above for details
- The puppy must be between 6 weeks and 12 months of age at the start of the policy
- Four weeks free cover is not available for puppies owned by you, given or sold to a member of your immediate family or a person residing with you.
- If the puppy has been returned you may activate cover for subsequent owners but this must be done by telephone

### Contact us if:

- The collection date for the puppy changes
- The puppy is returned to you by the new owner(s)

Policy number
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See above for activation details

Pet Name
Kennel Club Registration no.
Owner Name
Date of Collection

## For the new owner

# 4 weeks FREE INSURANCE courtesy of your breeder cover note

Policy number
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If this box is empty please contact your breeder immediately for your policy number

### Your puppy's cover

4 weeks protection, for puppies between 6 weeks and 12 months of age.

- **Up to £4,000** - Veterinary fees for injury and illness
- **Up to £1,500** - Death from injury or illness
- **Up to £1,500** - Loss by theft or straying
- **Up to £1,000** - Advertising and reward costs

Terms, conditions and excesses apply. Please refer to your policy summary overleaf for details of how to claim. We will contact you directly with the full policy wording, schedule of insurance and details of how to continue insurance for your puppy. In the meantime the full policy wording can be downloaded at [www.kcinsurance.co.uk/mynewpuppy](http://www.kcinsurance.co.uk/mynewpuppy)

Pet Name
Owner Name
Date of Collection
Kennel Club Registration no.
Kennel Club Registered Name
Breeder Name

Keep your puppy insured

call: **0800 369 90 90**

visit: [www.kcinsurance.co.uk](http://www.kcinsurance.co.uk)



THE KENNEL CLUB  
PET INSURANCE

## POLICY SUMMARY

This policy summary does not contain full details and conditions of your insurance – these are located in your policy wording, which should be read in conjunction with your schedule.

### NAME OF INSURANCE UNDERTAKING

The insurer of this policy is Agria International Forsakring AB. Registered in Sweden. Company registration number 516406-052. Registered office: Tegeluddsvagen 11-13, Box 703 06, 107 23 Stockholm, Sweden. Authorised by the Finansinspektionen, the Swedish Financial Supervisory Authority, and subject to limited regulation by the Financial Services Authority. Details about the extent of our authorisation and regulation by the Financial Services Authority are available from us by request.

### TYPE OF INSURANCE AND COVER

This is dog insurance, which provides cover for:

1. The cost of veterinary fees for illness and injury,
2. The purchase price of your dog if it dies,
3. The purchase price of your dog if it is lost, stolen or strays,
4. Costs for helping find your dog if it is lost, stolen or strays.

### CONDITIONS

You must ensure that your dog has received the required vaccinations. Failure to comply with this may jeopardise your claim(s) and/or policy – please refer to the General Conditions in the policy wording for a full description.

### DURATION

This is a free policy and lasts for a period of 28 days. If your breeder activated this policy before the time of collection the 28 days starts from the time you collect your puppy. If your breeder activated this policy in the 3 days after you collected your puppy the 28 days starts from the time and date of activation.

### CANCELLATION PERIOD

You are free to cancel this policy at anytime.

To exercise your right of cancellation telephone us on 0870 379 9090,

or email us via our website at [www.kcinsurance.co.uk](http://www.kcinsurance.co.uk),

or write to us at:  
Kennel Club Four Weeks Free,  
2b Alton House Office Park,  
Gatehouse Way, Aylesbury, HP19 8XU.

### CLAIM NOTIFICATION

To advise us of a claim contact us by telephone on 01296 319 239, or download a claim form via our website at [www.kcinsurance.co.uk](http://www.kcinsurance.co.uk).

### MAKING YOURSELF HEARD AND COMPLAINTS

If you want to complain please contact us:

Customer Service 0800 369 90 90.  
Claims 0870 379 9010,

or email us via our website at [www.kcinsurance.co.uk](http://www.kcinsurance.co.uk),

or write to us at:  
Kennel Club Four Weeks Free,  
2b Alton House Office Park,  
Gatehouse Way, Aylesbury, HP19 8XU.

If you remain dissatisfied you can approach the Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London, E14 9SR, Telephone 0845 080 1800, email to [complaint.info@financial-ombudsman.org.uk](mailto:complaint.info@financial-ombudsman.org.uk)

Full details of addresses and contact numbers can be found within the policy wording.

### FINANCIAL SERVICES COMPENSATION SCHEME (FSCS)

Agria International Forsakring AB is covered by the FSCS, which is triggered when an authorised firm goes out of business. In this unlikely event, you may be entitled to compensation from the scheme:

- Compulsory insurance is covered in full.
- Non-compulsory insurance is protected for 90% of the claim.

Full details are available at [www.FSCS.org.uk](http://www.FSCS.org.uk)

### KEY FEATURES, BENEFITS AND SIGNIFICANT EXCLUSIONS

#### Section 1 – Veterinary Fees

##### Features and Benefits

Pay the cost of reasonable fees for veterinary treatment of your dog for illness and injury by a vet, up to £4,000 including:

- Alternative and/or complementary treatment carried out up to £750,
- Costs of treatment by a behaviourist for behavioural problems up to £250,
- 50% of the cost of a prescription diet up to £250,
- Costs for your dog to be cremated or buried up to £150.

##### Significant Exclusions

- You pay an amount towards the cost of treatment for each illness and injury. The amount is on your schedule and is calculated using a fixed and percentage amount. The percentage amount is applied to the amount left after the fixed amount has been deducted.
- An illness, injury or behavioural disorder first occurring or showing clinical signs before the policy starts.
- Costs arising from preventative and elective treatment, routine examinations, vaccination, spaying, castration, caesarean section, pregnancy or giving birth.

#### Section 2 – Advertising & Reward

##### Features and Benefits

The cost of local advertising, up to a maximum £1,000, if your dog is lost, stolen or strays, including the cost of a suitable reward up to £250.

##### Significant Exclusions

- Any amount if you do not notify the appropriate local authority, your vet, other local vets and animal rescue centres within 48 hours.
- Any amount if you do not notify us within 7 days of your dog becoming lost, stolen or straying.
- Any amount if you have not advertised a reward to try and recover your dog.

#### Section 3 – Death due to Illness or Injury

##### Features and Benefits

The purchase price of your dog, up to a maximum of £1,500, if it dies or has to be put to sleep by a vet following an illness or injury.

##### Significant Exclusions

Any amount if the death results from an illness or injury first occurring or showing clinical signs before the policy starts.

#### Section 4 – Loss from Theft or Straying

##### Features and Benefits

- The purchase price of your dog, up to a maximum of £1,500, if it is lost, stolen or strays and is not recovered within 45 days.

##### Significant Exclusions

- Any amount if you do not notify the appropriate local authority, your vet, other local vets and animal rescue centres within 48 hours.
- Any amount if you do not notify us within 7 days of your dog becoming lost, stolen or straying.
- Any amount if you have not advertised a reward to try and recover your dog.

#### GENERAL SIGNIFICANT EXCLUSIONS

- Any dog being under the age of 6 weeks or over the age of 12 months at the start of the policy.
- If the dog is owned by a breeder, a member of the breeder's immediate family or a person residing at the breeder's premises.

- Any event occurring outside the United Kingdom, Channel Islands or the Isle of Man.

- War risks, hostilities, terrorism, revolution, military or usurped power or radioactive contamination.

- Intentional slaughter, by order of any Government, Local Authority or any person having jurisdiction in the matter.

- The use of your dog for commercial security or racing purposes.
- No cover is provided for distemper, hepatitis, leptospirosis and parvovirus in the event that the required vaccinations have not been carried out.

#### PLEASE NOTE

We will contact you directly with your full wording and schedule of cover. The full policy wording can be downloaded at [www.kcinsurance.co.uk](http://www.kcinsurance.co.uk)